Client or Visitor COVID-19 screening

It is important to establish each client COVID-19 status before confirming an appointment. If it is essential that the client is accompanied by a parent or carer, then that person should also be screened at this point.

The symptoms listed in the latest NHS case definition of COVID-19 are:

- new continuous cough,
- new fever/high temperature,
- new loss of, or change in, sense of smell or taste (anosmia).

Before scheduling an appointment, assess the client (and any essential accompanying person) by asking the following questions, and record the response(s):

- Have you tested positive for COVID-19 in the last 7 days?
- Are you waiting for a COVID-19 test or the results?
- Do you have any of the following symptoms:
 - New, continuous cough*;
 - ➤ High temperature or fever;
 - Loss of, or change in, sense of smell or taste?
- Do you live with someone who has either tested positive for COVID-19 or had symptoms of COVID-19 in the last 14 days?
 - A new, continuous cough means coughing for longer than an hour, or three or more coughing episodes in 24 hours. If the patient usually has a cough, it may be worse than usual.

If the client answers 'NO' to ALL of the questions, assign the client to Group A.

If the client answers 'YES' to ANY of the questions, assign the patient to Group B. Clients meeting Group B criteria should not attend your practice.

Note that a client who has recovered from COVID-19, or who has completed a period of self isolation, is classified as a Group A client.

According to NHS Inform, a person is considered to be recovered from COVID-19 infection when they meet all of the following criteria:

- It has been at least 10 days since the onset of the COVID-19 symptoms;
- They no longer have a high temperature.